



Istituto di Sociologia Internazionale  
Institute of International Sociology  
Gorizia

**ELoGE – European Label of Governance  
Excellence**

2025

# **ELECTED OFFICIALS QUESTIONNAIRE**



**ELOGE – European Label of Governance Excellence** is a Council of Europe program that promotes the 12 principles of democratic good governance at the local level.

**ISIG – Institute of International Sociology of Gorizia** – is a research institute that supports local authorities and partner institutions in the implementation of the program. In this role, ISIG provides scientific expertise, methodological guidance, and training activities, assuming full editorial responsibility for this manual. The content does not necessarily reflect the opinions of the Council of Europe.



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**ISTITUTO DI SOCIOLOGIA INTERNAZIONALE  
INSTITUTE OF INTERNATIONAL SOCIOLOGY  
GORIZIA**

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Scientific and editorial responsibility: ISIG

## **ISIG – Istituto Internazionale di Sociologia di Gorizia**

### **VISION**

ISIG believes in a future of peaceful relations built on the mutual recognition of differences as enriching resources.

The Institute studies and promotes transformations within societies with the goal of fostering peaceful and lasting coexistence, placing democratic participation, human rights, and the rule of law at the center.

### **MISSION**

ISIG is committed to promoting innovation within communities through scientific and social research, co-design, and strategic consulting. The Institute fosters sustainable community development, participatory governance, and risk management and reduction, contributing to the creation of inclusive and resilient societies.

ISIG fulfills its mission through the design and management of projects, continuous training, and capacity building, providing tools and knowledge to professionals, public, and private entities to address global and local challenges in a thoughtful, effective, and responsible manner.

### **RESEARCH AREAS**

Social Inclusion and Community Development

Governance and Sustainable Development

Resilience, Disaster Risk Management, and Reduction

Emerging Technologies, Ethics, and Privacy

Culture, Development, and the Impact of Cultural

[www.isig.it/eloge-malta](http://www.isig.it/eloge-malta)



# INTRODUCTION

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As part of the **ELoGE reference framework**, the ELoGE self-assessment process also includes three types of surveys addressed to citizens, elected officials, and municipal employees.

Each questionnaire contains **12 questions**, one for each of the **12 Principles of Good Democratic Governance**: Democratic Participation, Human Rights, Rule of Law, Public Ethics, Accountability, Openness and Transparency, Efficient, Effective, and Sound Administration, Leadership, Capability and Capacity, Responsiveness, Sound Financial and Economic Management, Sustainability and Long-Term Orientation, Openness to Change and Innovation

The questionnaires support the **complete evaluation of good governance practices** in the local authority.

They provide all involved stakeholders the opportunity to contribute to the assessment of their local authority's democratic governance.

Responses to the questionnaires help **corroborate the conclusions of the self-assessment** of the reference framework through the perceptions of those who directly "experience" good democratic governance in the municipality.

## Structure

Each questionnaire below is organized into four sections:

- **Section 1** – Privacy Notice: Specific to the context and supporting, where applicable, compliance with the General Data Protection Regulation (GDPR).
- **Section 2** – Local Council Affiliation (mandatory)
- **Section 3** – Questions Related to the 12 Principles of Good Democratic Governance (mandatory)
- **Section 4** – Additional (optional) questions on the socio-demographic profile of the respondent.
- **Section 5** – Additional (optional) questions about the respondent themselves.

## 1 SECTION 1 – PRIVACY NOTICE

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### What data do we process?

The data, and generally all information shared with us\*. Your data is valuable: please do not share unnecessary data with us.

*(\*) No personal or identifying data is collected in this questionnaire.*

### Why do we process it?

For the purpose specifically indicated in the extended information accompanying this document and for the implementation of the **ELoGE Malta 2025 Program**.

### Why can we do this?

Processing is lawful when:

- **Contract:** It is necessary for the performance of a contract to which the Data Subject is a party, or to take pre-contractual steps requested by the Data Subject.
- **Consent:** The Data Subject freely, specifically, informedly, and unambiguously gives their consent.
- **Legal obligation:** It is necessary to comply with a legal obligation to which the Data Controller is subject.

- **Legitimate interest:** It is necessary to pursue the legitimate interests of the Data Controller or a third party.
- **Protection of vital interests:** It is carried out to protect the Data Subject from a serious and immediate threat to their life.
- **Public interest:** It is necessary for the performance of a task carried out in the public interest or in the exercise of official authority.

#### **How do we process it?**

We take appropriate measures to protect your data and comply with the law (Article 4, paragraph 2, GDPR: e.g., collection, storage, and use of data).

#### **Who do we share it with?**

With those who help us perform our work and achieve the indicated objectives (employees, consultants, collaborators, external professionals, consulting companies, and our providers such as those managing our IT system, etc.).

#### **How long do we process it?**

The minimum amount of time necessary to achieve the purposes for which we process it (for some purposes a deadline will be specified). Longer only if necessary for authorities or to protect rights.

If your consent is required, we process the data as long as you agree. You can withdraw your consent at any time.

#### **Where do we get it?**

You provide it by filling in questionnaire attached to this policy or on the SurveyMonkey platform.

#### **What are your rights?**

Access your data, request its deletion, object or withdraw consent, complain, lodge a complaint with the Data Protection Authority, and much more: ask us!

#### **Who can you contact?**

I.S.I.G. – International Sociology Institute of Gorizia, Gorizia (GO), Via Giuseppe Mazzini n. 13, [isig@isig.it](mailto:isig@isig.it)  
If you wish to contact the Data Protection Authority, you can find them here: Contact the Data Protection Authority ([protocollo@gpdp.it](mailto:protocollo@gpdp.it))

## **ACKNOWLEDGEMENT**

Declaration of acknowledgement and understanding:

- I declare that I have read the extended privacy policy and understand its content.

#### **Consent:**

- I give my consent for the use of the information provided for the purposes indicated in the extended privacy policy.

## 2 SECTION 2: LOCAL COUCLY AFFILIATION (MANDATORY)

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Please indicate the Local Council you are responding for: \_\_\_\_\_

## 3 SECTION 3: ELOGE ASSESSMENT (MANDATORY)

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1. How would you assess the council's efforts in involving residents in its processes?
  - NOT AT ALL - The significance of resident involvement is recognised, but there's a dearth of initiative.
  - PARTIALLY - Attempts to involve residents are made, but they are intermittent.
  - SUFFICIENTLY - The council often involves residents and values their feedback.
  - FULLY - Resident involvement is a consistent and integral part of the council's processes.
  
2. To what degree do you believe the council embodies principles of fairness, dignity, equality, and respect in its operations?
  - NOT AT ALL - The significance of these principles is acknowledged, but there's scarce enactment.
  - PARTIALLY - Strategies centred on these principles are devised, but consistent application is wanting.
  - SUFFICIENTLY - The council regularly integrates these principles into its operations.
  - FULLY - These principles are foundational and consistently observed in all undertakings.
  
3. How would you appraise the council's dedication to ensuring everyone receives fair and equal treatment under the law?
  - NOT AT ALL - The principle of equitable treatment is recognised but inconsistently enacted.
  - PARTIALLY - There are occasional efforts to ensure just treatment for all.
  - SUFFICIENTLY - The council regularly ensures fair treatment under the law.
  - FULLY - Each decision and action consistently champions the values of justice and equity.
  
4. How assured are you that public officials and institutions act in the best interests of the public?
  - NOT AT ALL - Public officials and institutions often appear to overlook the public's best interests.
  - PARTIALLY - Whilst the public's interests are sometimes prioritised, it's not consistent.
  - SUFFICIENTLY - Most actions and decisions seem to chime with the public's best interests.
  - FULLY - Every action and decision consistently centres on the public's best interests.
  
5. How would you assess the council's dedication to taking responsibility for its actions and decisions?
  - NOT AT ALL - The council frequently seems to shy away from responsibility.
  - PARTIALLY - There's periodic recognition of actions and their repercussions.
  - SUFFICIENTLY - The council generally shoulders responsibility for its actions.
  - FULLY - Every action and decision is taken with a clear sense of accountability.
  
6. How would you gauge the council's dedication to making its decision-making processes transparent and accessible to the public?
  - NOT AT ALL - Decision-making processes often seem shielded from the public.
  - PARTIALLY - Some decisions are communicated, but transparency isn't consistent.
  - SUFFICIENTLY - The council generally ensures its decisions are open to the public.
  - FULLY - Each decision is made with an unwavering commitment to transparency.
  
7. How do you view the council's distribution of public resources to ensure the community benefits equitably?

- NOT AT ALL - Resource allocation often seems biased or not centred on the community.
  - PARTIALLY - There's occasional equitable distribution, but it's sporadic.
  - SUFFICIENTLY - The council often ensures resources are used for the wider benefit of the community.
  - FULLY - Every resource allocation decision prioritises the community's equitable benefit.
8. How would you assess the competence of public servants within the council?
- NOT AT ALL - Public servants often seem ill-prepared for their roles.
  - PARTIALLY - Some servants exhibit capability, whilst others could benefit from further training.
  - SUFFICIENTLY - Most public servants display the required expertise for their roles.
  - FULLY - Every public servant operates with top-tier proficiency and capability.
9. How would you assess the council's responsiveness to community needs?
- NOT AT ALL - The council often seems to turn a blind eye to community feedback.
  - PARTIALLY - There's periodic attention to community needs, but the response could be more robust.
  - SUFFICIENTLY - The council is generally attuned to community concerns.
  - FULLY - Every community concern is met with swift and effective action.
10. How would you rate the council's management of public funds?
- NOT AT ALL - Financial stewardship often seems careless or misdirected.
  - PARTIALLY - There are moments of prudent financial management, but it's sporadic.
  - SUFFICIENTLY - The council typically manages funds with care.
  - FULLY - Financial decisions are consistently taken with accuracy and with the public's interests at heart.
11. How would you assess the council's dedication to long-term, sustainable decision-making?
- NOT AT ALL - Decisions often favour short-term gains over lasting sustainability.
  - PARTIALLY - There's a smattering of forward-thinking, but it's intermittent.
  - SUFFICIENTLY - The council often makes decisions with an eye to the future.
  - FULLY - Every decision gives priority to long-term sustainability.
12. How open do you find the council to innovative methods to enhance public services?
- NOT AT ALL - The council often seems set in its ways, resistant to innovation.
  - PARTIALLY - There's intermittent adoption of innovative methods.
  - SUFFICIENTLY - The council is generally amenable to and seeks out innovative solutions.
  - FULLY - Innovation is consistently embedded into the council's operations.
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## 4 SECTION 4 – FURTHER QUESTIONS ON RESPONDENT (OPTIONAL)

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### 4.1 SOCIO-DEMOGRAPHICS

13. Age (Optional):

\_\_\_\_\_ years

14. Gender (Optional):

Male

- Female
- Other: \_\_\_\_\_

15. Highest Level of Education (Optional):

- Primary School
- High School
- Vocational Training
- University
- Other: \_\_\_\_\_

## 4.2 PROFESSIONAL BACKGROUND:

16. Current Employment Position:

- Public Sector Employee
- Private Sector Employee
- Entrepreneur/Business Owner
- Student
- Retired/Pensioner
- Unemployed
- Other: \_\_\_\_\_

## 4.3 POLITICAL INVOLVEMENT:

17. Municipal Council Membership:

- Yes, I am a member.
- No, I am not a member.

18. Number of Terms Served on the Municipal Council (including the current term):

- One term
- Two terms
- Three or more terms

19. Executive Council Membership:

- Yes, I am a member.
- No, I am not a member.

20. Political Affiliation (Optional):

- Affiliated with a Political Party/Movement
- Representing a Civic List
- Other: \_\_\_\_\_

## 5 SECTION 5 – ADDITIONAL QUESTIONS ABOUT THE RESPONDENT (OPTIONAL)

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### 5.1 TENURE AND EXPERIENCE:

21. How many years have you been involved in politics?

- Less than 1 year
- 1-5 years
- 6-10 years
- 11-20 years
- Over 20 years

22. Have you held any other political positions before your current one?

- Yes
- No
- If yes, please specify: \_\_\_\_\_

### 5.2 COMMITTEE INVOLVEMENT:

23. Are you a member of any specific committees within the council?

- Yes
- No
- If yes, please specify: \_\_\_\_\_

24. Do you hold a leadership position in any of these committees?

- Yes
- No

### 5.3 TRAINING AND DEVELOPMENT:

25. Have you attended any training or development programs related to your role?

- Yes
- No

26. Are there specific areas where you feel you need more training or information?

- Yes
- No
- If yes, please specify: \_\_\_\_\_

### 5.4 COMMUNICATION AND ENGAGEMENT:

27. How often do you engage with your constituents?

- Weekly
- Monthly
- Quarterly
- Annually

- Rarely

28. What methods do you primarily use to communicate with the public? (Choose all that apply)

- Social media
- Newsletters
- Local media (TV, radio, newspaper)
- Town hall meetings
- Other: \_\_\_\_\_

## 5.5 CHALLENGES AND OPPORTUNITIES:

29. What are the biggest challenges you face in your role? (Choose up to three)

- Lack of resources
- Communication with constituents
- Bureaucratic red tape
- Internal council disagreements
- External pressures (e.g., state or federal mandates)
- Other: \_\_\_\_\_

30. Are there specific projects or initiatives you are championing?

- Yes
- No
- If yes, please specify: \_\_\_\_\_

## 5.6 PERSONAL MOTIVATION AND VISION:

31. What motivated you to become an elected representative? (Choose one)

- Desire to make a difference
- Personal or family legacy in politics
- Encouragement from peers or community
- Other: \_\_\_\_\_

32. What is your primary long-term vision for your municipality or region?

- Economic growth
- Improved public services
- Environmental sustainability
- Cultural or community development
- Other: \_\_\_\_\_

## 5.7 SUPPORT AND RESOURCES:

33. Do you feel you have adequate resources and support to fulfil your duties?

- Yes
- No

34. What additional resources or tools would you find most useful? (Choose up to two)

- More staff or administrative support

- Training programs
- Better technology or software tools
- More budget or funding
- Other: \_\_\_\_\_

## **5.8 FEEDBACK AND IMPROVEMENT:**

35. How do you primarily gather feedback from your constituents? (Choose all that apply)

- Direct communications (e.g., emails, calls)
- Feedback forms or surveys
- Town hall meetings or public forums
- Social media interactions
- Other: \_\_\_\_\_

36. Are there areas where you believe the council or its processes could be improved?

- Yes
- No
- If yes, please specify: \_\_\_\_\_

### **End of the questionnaire**

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Thank you for completing the ELoGE Citizen Survey. For more information, please contact us at:  
lca@lca.org.mt

